Utilizing face-to-face meetings to educate employees

Stein Mart[®], a nationwide retail chain, has a vast employee population with locations across the country. Stein Mart's human resources department had one major obstacle: communicating with their floor associates.

Client Overview









13,000 EMPLOYEES 263 LOCATIONS LOCATIONS SPAN
ACROSS 29 STATES

Challenges

Improve communication

between Stein Mart's human resources department and 13,000 associates nationwide

Engage and educate employees

to improve participation in benefits enrollment and corporate initiatives

 Coordinate enrollment across 263 locations

Solutions & Key Results

One-on-one enrollment meetings

As part of an off-cycle voluntary enrollment, Stein Mart leveraged Personal Communications, Inc. (PCI) to meet face-to-face with each employee, consistently educating them on Trustmark's voluntary products and other corporate offerings and initiatives. The success of the program lead to a multi-year relationship to deliver employee education.



85% of employees are seen yearly at Stein Mart



\$6.15 million in premium over 8 years



\$500,000 in savings for Stein Mart thanks to engagement in company programs and resources saved on communications.

"We've had Trustmark products from the very beginning. They feel it's a recognized brand and that it's very stable and standard; they feel security with that brand."

Greg Lohman, Director of Compensation and Benefits Stein Mart Corporation



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