Billing **made simple**

Say goodbye to bills

Billing your voluntary insurance benefits can come with lots of questions. When do you deduct funds? How do you submit it to the carrier? How should you handle billing reconciliation? That's why Trustmark makes life easy by letting you take payroll deductions with no need for reconciliation.

How can you set up self-bill with Trustmark?

We work around your needs to make billing simple. All you need to provide is a **payroll deduction file** that includes:

- How much you deducted
- Who you deducted from
- What products you deducted for
- What period of time you're deducting for

The **Trustmark Difference**

Once you've submitted the information, enjoy the benefits of Trustmark's self-bill:

- Trustmark will take care of billing reconciliation
- We can provide a reconciliation summary report for your payment
- No need to look for a bill, just an email reminder
- You will work with a single point of contact at Trustmark for all your billing needs

#1

Brokers list billing problems as the number one administration pain point.[1]

Make life simpler with Trustmark's billing solutions.

[1]Brokers and Voluntary Benefits - The Competition Intensifies. Eastbridge Consulting Group. 2018.

Voluntary Benefits

Trustmark
benefits beyond benefits

Frequently Asked **Questions**

Where do I submit payment?

Option 1:

Wire or ACH

Include the bank information

Option 2:

Check made payable/mailed to:

Trustmark Voluntary Benefits
75 Remittance Drive
Suite 1791
Chicago, IL 60675-1791

When will I receive my self-bill email reminder?
The email reminder (self-bill notification) is generated 1-3 weeks (depending on your payment frequency) prior to your bill due date.

What's in the self-bill email reminder?
Includes the billing period information, remittance address and email address for your self-bill documentation.

What is in the reconciliation summary report?
We provide summary of each payment: what was received and applied to each individual employee's policy. (ex.over-payments, under-payments, no payments and non-active policy payments). All you have to do is review the report and provide feedback.

You care. We listen.

Contact your Trustmark sales representative to learn more about how we can make billing simple for you.