

The most effective voluntary benefits enrollment is one that employees know about!

Your turnkey communication solution

- Increase employee awareness of an upcoming enrollment.
- Announce and educate on the specific Trustmark voluntary **products available.**
- Let employees know exactly how to enroll.
- Increase participation in <u>all</u> benefits and engagement.

73% of employees who receive 4 benefit communications touchpoints are likely or very likely to **recommend their employer** – more than **twice as many** as those who receive none!*



What does a promise

look like?

Enrollment Communications

Customize by target market and products; add client's logo and instructions.

Printed materials: posters, postcards, 3D table tents, stuffers.

Email campaigns: three-part email series; link to microsites, videos, product PDFs, enrollment schedulers.

Benefit guide content: product information for employees' benefit guides.

Text messaging: pre-written texts employer sends to employees to remind about enrollments or appointments.

Product Pieces

Detailed information about product features, customized to offering and employer.

Customize with client's logo and enrollment instructions.

Digital Materials

Product microsites: product videos and information.

Landing pages: customize with available Trustmark products, client's logo and links (e.g., to your schedulers).

Videos: discuss features and need for each product.

*Trustmark and Customer Benefit Analytics, "Who Buys Voluntary and Why: 2017 Enrollment Study."





IT'S EASY: Work with your Trustmark sales/service representative to plan your campaign!

Recommended campaign timeline:

T-minus 4 weeks

Order materials. Include specific enrollment instructions (call to action). Add content to benefit guides.

T-minus 3 weeks

Distribute first set of materials: hang posters, send first email announcement.

T-minus 1-2 weeks

Send follow-up materials: postcards, stuffers, second email announcement.

Enrollment begins: blastoff!

Provide third and final enrollment email. Equip benefit counselors with product pieces.

PLUS: If you have a long open enrollment, provide an additional mid-enrollment reminder email.

Best practices for enrollments vary by case. Talk with your representative about what materials and timeline work best for you.





Messaging customized to your enrollment:

- Motivate employees with what action to take with each communication.
- Instruct employees on how to sign up and enroll.







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