

A PUBLICATION FOR THE CUSTOMERS OF TRUSTMARK'S GROUP DIVISION

Comprehensive Prescription Drug and LabOne Info for Your Employees at the Click of a Mouse

Your employees can find online information about their Trustmark prescription drug coverage by visiting either the “Products/Services” or “Members/Insureds” section and look for the button “Prescription Drug Coverage.” This page contains valuable information about Trustmark’s

The enhanced website is another way Trustmark makes it easier for your employees to find the benefits information they're looking for.

Employees Can Register to Access Valuable Information

Pharmacy Info by Phone or Via the Web

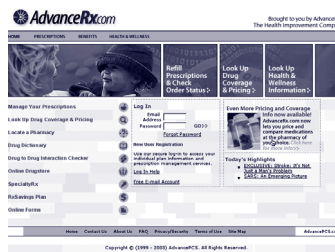
You and your employees can also receive up-to-date network pharmacy location information by phone or via the web. Contact AdvancePCS or Trustmark's Benefits Department by calling either the toll-free number located on the back of your Trustmark medical identification card or log on to Trustmark Group website, look for the button "Prescription Drug Coverage" and click on "Pharmacy Locator."

Commonly Prescribed Drug Lists

Current drug lists for the 500M and 500H drug formulas can also be viewed and printed from the new website. You can determine whether your group is covered under either 500M or 500H noted on the employees' identification card.

The “Commonly Prescribed Drug Lists” links users to the AdvancePCS website through Trustmark’s Group website. Here, your employees will find answers to frequently asked questions such as “What is a

Commonly Prescribed Drug List?" "Should I use generic drugs?" "What is a 3-tier benefit?" "Are all drugs covered under my drug plan?"



Find LabOne Collection Centers

Trustmark's "Members/Insureds" site has also added a description of the LabCard benefit and a link to locate LabOne collection sites throughout the USA. When using LabOne for covered outpatient services ordered by a doctor, your employees can reduce their personal healthcare costs.

Trustmark

INSURANCE COMPANY

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***Inside This Issue of
For Your
Benefit...***

**Drug Summary on Web
Fitch "A" Rating
Employer Service Reps at Your Service**

Insurance Group Affirms "A" Rating for Trustmark Financial Strength

It's good to know you're doing business with a company recognized and highly rated within its industry – Trustmark. Fitch Ratings recently affirmed Trustmark's "A" insurer financial strength rating. The rating outlook is stable. Fitch Ratings Insurance Group, formerly known as Duff & Phelps, provides ratings for more than 800 insurance entities in close to 30 countries. The insurer financial strength ratings provide an overall assessment of the financial strength and security of insurance companies.

Trustmark's ratings are supported by the company's good balance sheet fundamentals, excellent administrative capabilities, solid management team and improving operating performance, according to Fitch.

Employer Service Reps at Your Service

Now, employers and brokers only need one number and one name to access personalized customer service at Trustmark. Call the dedicated toll-free number 866-670-1067 with your HIPAA concerns, banking issues, benefits confirmation during installation, escalated claims, billing or eligibility concerns, questions on agreements, plan documents or reports, or network issues.

Employer Service Representative Desiree Lomax is at your service for groups supported by the Houston, Dallas, Atlanta and South Bend, Ind., sales offices and Don Martell takes care of groups supported by the Phoenix and St. Louis sales offices. More employer service reps will be added soon to cover more service areas.

For Your Benefit is a bi-monthly newsletter for Trustmark group policyholders and producers. It presents the latest information about your contract and benefits, wellness topics and healthcare issues. Open the newsletter and post the inside wellness section for your employees.

What would you like to see in **For Your Benefit**? Contact Charlie Cabanski at ccabanski@trustmarkins.com